

FISU WORLD UNIVERSITY CHAMPIONSHIP MIND SPORT
JUNE 25th – 30th, 2024
Entebbe, Uganda

ACCOMMODATION BOOKING & CANCELLATION POLICY

1. Reservation Process

- 1.1. All participants will be required to confirm their accommodation one month to the event in any case not later than 24th May 2024.
- 1.2. The games village will be open from the 24th June 2024 and will be closed on the 1st July 2024. **(These are arrival and departure dates)**
- 1.3. All participants that wish to arrive earlier than 24th June 2024 will be required to inform LOC at least (1) month to arrival and confirm their reservation with full payment.

2. Cancellation policy

- 2.2. Cancellation must be made at least 1 month to the event.
- 2.3. Late cancellation or no show may result in;

Period	Charge
One month before the event	Free of charge
Two weeks to the event	30% of the total amount paid
One week to the event	50% of the total amount paid
Less than one week to the event	No refund

Note:

In case such as injuries, visa denied, flight cancellation or delays, the participant will only be charged no show fees for that particular day they were expected to arrive.

3. Check-In and Check-Out info:

Particulars	Time	Charge
Check-in time	10:00am	Free
Check-out time	10:00am	Free
Early check in	07:00am	On request
Late check in	12:00pm	On request
Late check-out	03:00am	20% on request

Note:

Early and late check-out requests will be subject to availability and may incur additional charges as per the table above.

4. Payment and Billing

LOC will on be responsible for breakfast, Lunch and dinner for accredited participants. Delegations will be responsible for their individual orders with the hotel.

5. Occupancy and Guest Policy

Accommodation shall be at double occupancy for athletes and officials. Each delegation shall be entitled to a single room for their Head of Delegation. In the event that a delegation has an unequal distribution of male and female participants, a single shall be provided to that effect. Where a delegation prefers an extra single room, they will be expected to pay euro 160 per night.

6. Smoking and Pets

All rooms are non-smoking. Smoking will only be allowed in designated smoking areas.

7. Damages and liabilities

Delegations will be responsible for any damages caused to the room or hotel property during their stay.

8. Noise and behaviour

Delegations will be expected to respect the quiet enjoyment of other residents at the hotel property during their stay.

Excessive noise or disruptive behaviour may result in eviction without a refund.

9. Safety and Security

Delegations should adhere to all safety and security guidelines that the hotel provides.

The hotel is not responsible for any loss or theft of personal belongings accidents, injuries that occur on its premises as a result of individual negligence.